More Device Support for Avaya

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Avaya expands the range of devices its one-X soft client supports-- now including Android, iPhones (3G and 4) and Blackberry devices in addition to Symbian and Windows devices.

A one-X version now also supports Mac OS, together with a new SIP client for iOS devices (enabling UC and voice over wireless or cellular networks).

The software unifies call logs, contact lists and voice messages across all endpoints and software clients, and also handles team member presence status across Avaya endpoints, soft clients and mobile devices.

Avaya says it consolidates mobile UC client applications, management and administration into a single virtualised server-- reducing IT support requirements and costs.

The one-X client works with Avaya's Aura System Manager, which also helps provide a unified experience across all clients.

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